

WATER CORPORATION — ECONOMIC REGULATION AUTHORITY
PERFORMANCE AUDIT REPORT — POST-AUDIT IMPLEMENTATION PLAN

5793. Mr D.J. Kelly to the Minister for Water:

In relation to the Economic Regulation Authority Performance Audit Report (released in October 2015), specifically the Post Audit Implementation Plan:

- (a) has the Corporation rolled out a formalised ‘make good the road’ process, in order to fulfil obligation number 75;
- (b) has the Corporation established a formal process to ensure all changes in ownership are appropriately notified to the Corporation (through the North West Region), in order to fulfil obligations number 161 and 190;
- (c) has the Corporation established a formal process to update the Corporation’s record and ensure all irrigation customers receive the required water quality notifications, in order to fulfil obligations number 161 and 190;
- (d) has the Corporation rolled out a formalised breaking the road 48 hour notification process to all regions, in order to fulfil obligation number 34; and
- (e) has the Corporation developed and implemented a work instruction outlining the process for reviewing and updating the Financial Hardship Policy (including the approval process and the documents that are to be approved and published), in order to fulfil obligations number 128 and 183?

Ms M.J. Davies replied:

(a)–(e) Yes.